



Appendix A

Quick Reference Guide

This quick reference guide provides you with a list of the feature dialing codes used on the *Impact* digital telephone system.

Feature	To Turn On	To Turn Off
Account Code	Programmed Button, or INTERCOM * 04	
Assist	Programmed Button	
Attendant	INTERCOM 0	
Automatic Callback	INTERCOM Ext. * 6	INTERCOM # 6
Background Music	INTERCOM * 1	INTERCOM # 1
Call Forwarding: All Calls Personal Calls CFOS (DSU II)	INTERCOM * 5 INTERCOM * 05 INTERCOM * 07	INTERCOM # 5 INTERCOM # 05 INTERCOM # 07
Call Pickup: Directed Group	INTERCOM * 4 plus Ringing Ext. INTERCOM # 4	INTERCOM
Call Park	INTERCOM * (91–99)	#91–99 to retrieve
Call Waiting	INTERCOM EXT. * 01	Hang Up
Directed Hold	INTERCOM * 90, Ext.	INTERCOM # 90
Executive Override	INTERCOM Ext. * 03	
Hookflash Code	INTERCOM # 04	
LCD Messaging	INTERCOM * 02, 0–9, SPKR	INTERCOM # 02

Feature	To Turn On	To Turn Off
Line Group 1 Line Group 2 Line Group 3 Line Group 4	INTERCOM 9 INTERCOM 81 INTERCOM 82 INTERCOM 83	
Line Group Queue	INTERCOM (grp. code) * 8	INTERCOM # 8
Message Waiting	INTERCOM * 3 Ext.	INTERCOM # 3 Ext.
Night Answer	INTERCOM 80	
Paging Zone 1 Paging Zone 2 Paging Zone 3 Paging All-Call Paging Meet-Me Paging External Paging	INTERCOM 84 INTERCOM 85 INTERCOM 86 INTERCOM 87 INTERCOM 88 INTERCOM 89	
Personal Ringing Tones	INTERCOM * * 4 + 1 (tone 1) INTERCOM * * 4 + 2 (tone 2) INTERCOM * * 4 + 3 (tone 3) INTERCOM * * 4 + 4 (tone 4) INTERCOM * * 4 + 5 (tone 5) INTERCOM * * 4 + 6 (tone 6)	
Response Messaging	Programmable Button	
Service Observe	INTERCOM # 03	
SOHVA Originate	Programmable Button	
Station to Station Messaging	INTERCOM Ext. * 7	INTERCOM # 7
System Speed Dialing	* 01–99	
Tracker Pager	INTERCOM* 06	INTERCOM # 06
Tracker Pager—Send Tracker Page	INTERCOM # 01	

Feature	To Turn On	To Turn Off
Toll Restriction Override	INTERCOM **6	
Voice Announce Block	Programmed Button or INTERCOM * 2	INTERCOM # 2
Volume Save	INTERCOM **5	